

Interpersonal Skills for Leaders

Introduction

The idea that interpersonal abilities are the cornerstone of success in life is not hyperbole. We employ interpersonal skills on a daily basis to engage and communicate with others, both individually and in groups. Interpersonal skills cover a wide spectrum of abilities, but are especially strong in communication abilities like active listening and persuasive speaking. Additionally, interpersonal skills comprise the capacity to regulate and manage your emotions.

This is a practical and useful interpersonal skills training for employees of all levels. Interpersonal skills are what we use when we communicate and deal with other people face-to-face. Recognize that personal communication styles enhance interpersonal communication to nurture workplace relationships through this course.

Key Learning Outcomes

By the end of the course, participants should be able to:

- State importance of interpersonal skill at workplace.
- Determine individual communication style.
- Use appropriate interpersonal communication tools to interact with different communication styles for building and maintaining work relationships.

Duration

2 Days

Target Participants

Senior Leaders, Senior Managers, Managers, Senior Executives, Executives, Supervisors or Line Leaders, Team leaders, Officers, Administrators, and staff members

*For the complete course content and quotation, please reach out to us at info@irs-training.com or kavitha@irs-training.com.