Problem Solving Skills

Introduction

The ability to solve problems and make wise decisions is crucial in today's fast-paced and constantly evolving workplace. To meet the business issues of today, both call for a methodical but inventive approach. The overall process of problem identification, generation of viable solutions, application of decision-making styles, and implementation and evaluation of those solutions will be covered in this course. Through this procedure, you will develop your confidence in accurately identifying challenges, choosing the best decision-making strategies for the given circumstance, making team decisions, and gauging the effectiveness of the solution's implementation.

Effective Problem Solving course is one of the competency-based training programmes that are specially designed to develop your skills in the area of problem solving and decision-making.

Key Learning Outcomes

By the end of the course, participants should be able to:

- State the Continuous Improvement Model and differentiate between problems and opportunities.
- Identify a problem's dimensions and the possible causes that lead to it.
- Develop skills of solving daily operation problems and making decisions.
- Plan the implementation of the decision made.

Duration

2 Days

Target Participants

Senior Leaders, Senior Managers, Managers, Senior Executives, Executives, Supervisors or Line Leaders, Officers, Administrators, Operation staff, and staff members